(Incorporated in Bermuda with limited liability)
(Stock Code: 1038)

17th January, 2024

Dear Non-registered Holders (Note 1),

New Arrangements for Dissemination of Corporate Communications (Note 2)

CK Infrastructure Holdings Limited (the "Company") hereby implements, with effect from the date of this Letter, the following arrangements pursuant to Rule 2.07A(1) of The Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules") and the Bye-Laws of the Company:

1. Corporate Communications to be published on-line

The Company will continue to publish all Corporate Communications on the Company's website (https://www.cki.com.hk) and the website of Hong Kong Exchanges and Clearing Limited ("HKEX") (https://www.hkexnews.hk) with notice of availability of Corporate Communications to be distributed to shareholders by email (if you have provided a valid email address) or by post (if you have not provided an email address or the email address is invalid). You are encouraged to subscribe for the News Alerts service provided by HKEX at https://www.hkex.com.hk/eng/invest/user/login_e.aspx to keep yourself abreast of the Company's latest Corporate Communications. Through the News Alerts, you will receive alerts when the Company issues regulatory notices or disclosure of interest notices.

2. Actionable Corporate Communications (Note 3) to be despatched individually

The Company is required by the Listing Rules to send Actionable Corporate Communications to each shareholder individually. As a Non-registered Holder, if you wish to receive Actionable Corporate Communications by email from the Company pursuant to the Listing Rules, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares in the Company are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries.

Please note that, owing to the above arrangements, your previous instructions (if any) to receive Corporate Communications in printed form no longer apply. You are entitled at any time by reasonable prior notice in writing to the Company c/o its Branch Share Registrar to request receiving Corporate Communications (including Actionable Corporate Communications) from the Company in printed form. You may make your request by completing the enclosed Request Form and returning the completed Request Form to the Company's Branch Share Registrar, Computershare Hong Kong Investor Services Limited, by email to cki.ecom@computershare.com.hk or by post to 17M Floor, Hopewell Centre, 183 Queen's Road East, Hong Kong. Any such request will cease to be valid after one year, or such shorter period if the original request is revoked in writing by you, or superseded by a subsequent written request by you, prior to the expiry date of the original request. Please note that you must complete and return a fresh Request Form, if you wish to continue to receive Corporate Communications in printed form after the expiry of the original request.

Details of the above arrangements and the Request Form are available on the Company's website (https://www.cki.com.hk) under "Dissemination of Corporate Communications" in the "Investor Information" section. If you have any questions about this Letter, please contact the Company's Branch Share Registrar at (852) 2862 8558 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays), or send your questions by email to cki.ecom@computershare.com.hk.

Yours faithfully, CK Infrastructure Holdings Limited

Notes:

- 1. "Non-registered Holders", for the purpose of this Letter, include holders of the shares in or other securities of the Company through intermediaries under The Central Clearing and Settlement System (CCASS).
- 2. "Corporate Communications" refer to any documents issued or to be issued by the Company for the information or action of holders of any of the Company's shares or securities or the investing public, including but not limited to directors' reports, annual accounts and auditor's reports, interim reports, notices of meetings, listing documents, circulars and proxy forms.
- 3. "Actionable Corporate Communications" refer to any Corporate Communications that seek instructions from holders of the shares in or other securities of the Company on how they wish to exercise their rights or make an election as holders of the shares in or other securities of the Company.